



Division of Tourism

October 14, 2004

Steven Jermanok  
89 Roundwood Road  
Newton, Massachusetts 02464

Dear Mr. Jermanok,

On behalf of the New York State Division of Tourism, I would like to take this opportunity to thank you for your participation at the 2004 Governor's Tourism Conference in Lake Placid, New York. I hope you found the conference to be a rewarding experience that facilitated new friendships and business relationships.

The session evaluation sheets have confirmed that your presentation was well received and those who attended benefited greatly from the information you so generously shared.

Our goal is to keep the conference fresh, exciting and fun for our attendees. Your contribution to this effort allowed us to present important information to our constituents that will assist them in their efforts to promote tourism in the great state of New York.

We hope you enjoyed the conference, and your visit to Lake Placid.

Cordially,

Suzanne M. Morris  
Deputy Commissioner

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